

## What do our customers say about our Brokerage and Professional Support?

“Thank you so much for all your help. You have made my father’s life so much better. The service was very prompt and the ramp is fantastic.”  
A Prout, Reading

“Thank you for all your help and support, and especially for the forthcoming help we will be receiving. 10 out of 10 for everything and all your hard work”  
J Buckle, Twyford

“May I take the opportunity of thanking you for the patient and caring way you dealt with my son (and ourselves). It makes such a difference when dealing with forms and beaurocracy to have someone that is both efficient and understanding.”  
Mrs Allen, Woodley

### Want to find out more?

We’d be happy to answer any questions you may have. Please contact us at:

Optalis  
Brokerage and  
Professional Support  
The Old Forge  
45–47 Peach Street  
Wokingham  
RG40 1XJ

Tel (0118) 974 6832  
Fax (0118) 974 6927  
Email [info@optalis.org](mailto:info@optalis.org)  
Web [www.optalis.org](http://www.optalis.org)

## Brokerage and Professional Support

Providing specialist care, support, and advice to adults with care and support needs.



Contact us:  
**(0118) 974 6832**  
[www.optalis.org](http://www.optalis.org)

Find Optalis on →



By working closely with you, your family and/or carers, we can assist you to live as independently as possible through maximising your choice and control over your own health and wellbeing.

## What can we offer?

We are a team of highly-skilled, qualified Social Workers, Occupational Therapists and experienced Brokers. We provide specialist care, support and advice to adults with care needs as a result of an accident, illness, a disability, or ageing - through voluntary, private and public sector working.

## Social Workers

Social Workers work in partnership with you to maintain your social, physical and emotional health and wellbeing. They can:

- Provide practical advice and guidance with everyday living and emotional issues
- Refer to other specialists, if required
- Provide long-term assistance
- Undertake specialist assessments to identify your needs, and link with other key professionals as appropriate
- Help you to plan your support
- Help to safeguard adults at risk

## Occupational Therapists

Occupational Therapy aims to enhance a person's health and wellbeing to enable them to perform meaningful and purposeful activities. They can:

- Undertake specialist assessments such as manual handling and seating assessments and provide practical solutions to those with physical, psychological or social problems
- Provide long-term support for those with neurological conditions
- Assessment and provision of aids and equipment to facilitate greater independence
- Provide advice and information on adapting to your home
- Can provide advice and information from a Specialist Multiple Sclerosis OT

## Brokers

Brokers work with you to guide you in managing your care and support needs. They can:

- Provide information about local services and your care options
- Help you plan and tailor your care and support – as you choose
- Help support you to investigate and test the type of support you would like
- Help turn your plan into reality, and manage your care and support
- Help you to maximise your Personal Budget

## Intelligent Purchasing (IP)

IP is a small commissioning team within Brokerage and Support with a wealth of knowledge and experience of independent care provision. IP can:

- Facilitate in arranging care in the home
- Arrange support in the community
- Direct you to independent care providers
- Assist in arranging private care packages.